

Comprehensive Hospitality Trainee

£20,900 pa 37 hours per week

Start Date: June 2026 End Date: June 2027 Programme Duration: 1 year Followed by possibility of continued employment Programme Objectives: Gain practical experience across various hospitality departments.	Develop foundational skills for a career in hospitality. Identify and prepare for potential career pathways in the industry.
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What is The Grove Cromer?

The Grove is a country house on the outskirts of Cromer, with a rich history. In 1936, The Graveling family bought The Grove, opening as a guest house. Three generations and nearly 90 years later, The Grove Cromer LLP is a four star hotel with a two-rosette restaurant. It has an indoor pool, and a seasonal restaurant and function venue in Sundown, which is in two purpose built giant tipis. The Grove has a total staff of 50 and has a family ethos. Traditional values of quality and relaxation are tied with embracing modern techniques and hospitality trends.

Programme includes:

- 1. Front Office Operations:** Introduction to front office, reception and reservations
- 2. Housekeeping:**
Room preparation, laundry and linen management, inventory management
- 3. Food and Beverage Service:**
Customer service skills
Wine and drinks knowledge
WSET Level 1
- 4. Kitchen Operations and Management:**
Kitchen safety and hygiene, inventory management and cost control, hands-on practice in a kitchen setting, food safety in the work place level 2, Allergen awareness level 2
- 5. Other departments**
Maintenance
Night management
Garden production
Back office
Event management
Marketing

Career Pathway Focus:

Individual Mentorship, guidance on setting career goals, offsite opportunities including invitations to The Independent Hotel Show in London and Visit Norfolk Tourism Conference. Opportunities will be provided for candidates to develop in the field that is most suitable. Examples of these could be, brewing, distillery, the wine industry, butchery, marketing, sustainability. These areas can be flexible and adjusted to the specific candidate's strengths and interests.

Send cv to:

enquiries@thegrovecromer.co.uk

NB:

Although the programme will act as an education to young people wishing to enter the hospitality industry, it must be noted that this is an employed position and candidates will be expected to act in a professional manor at all times. This position is more suited for those who wish to enter the world of work rather than those who wish to continue in education.

On ending the programme:

On successful completion of the programme, if a suitable position is available, the candidate will be offered a job.